

Adult Social Care and Housing Overview & Scrutiny Committee

Agenda Item 29

Brighton & Hove City Council

Subject:	Housing Management Performance Report April – July 2008		
Date of Meeting:	September 4th 2008		
Report of:	Director of Adult Social Care and Housing		
Contact Officer:	Name:	John Austin Locke	Tel: 29-1008
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Wards Affected:	All		

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 To provide the Committee with information on current performance within Housing Management services. The appendices to the report summarise the key performance results for the first financial quarter of 2008

2. RECOMMENDATIONS:

- 2.1 That the Committee note the contents of the report.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 Appendix 1 covers performance up to the end of June 2008 in the following areas:
- Decent homes
 - Income collection
 - Relet times
- 3.2 Appendix 2 considers the performance of the two repairs and maintenance contractors, Mears and Kier in the following areas:
- Relet times
 - Gas servicing
 - Completion of repairs
 - Tenant satisfaction
 - Energy efficiency of homes

3.3 In each case the performance figure results quoted are shown against the local target for the current year. In Appendix 2, the figures for top quartile performance nationally are also shown.

4. CONSULTATION

4.1 A quarterly report on performance levels is taken to each of the Housing Management Tenant Area Panels. Area Panels are also invited to nominate any specific areas of performance which they would like to focus upon.

5. FINANCIAL & OTHER IMPLICATIONS:

5.1 There are no direct financial implications arising from the report.

Finance Officer Consulted: Sue Chapman

Date: 26th August 2008

6. Legal Implications:

6.1 *There are no specific legal/human rights implications which arise from this report.*

Lawyer Consulted: Deborah Jones

Date: 26th August 2008

7. Equalities Implications:

7.1 There are no specific performance indicators within the report which relate to equalities.

8. Sustainability Implications:

8.1 The current performance on energy efficiency of homes is contained in Appendix 2 of the report.

9. Crime & Disorder Implications:

9.1 There are no specific implications for crime and disorder.

10. Risk and Opportunity Management Implications:

10.1 Key risks relate to the Comprehensive Area Assessment and the Local Area Agreement as the performance reported here will impact on them.

11. Corporate / Citywide Implications:

- 11.1 The performance judgements made in relation to Housing Management will continue to be a key element in the Comprehensive Area Assessment for each Council.

SUPPORTING DOCUMENTATION

Appendices:

1. Performance Data for Housing Management.
2. Performance Data for Housing Management Contractors (Kier and Mears).

Documents In Members' Rooms

1. None
- 2.

Background Documents

1. None
- 2.

